
Hospital Builds A 21st Century Pharmacy With CPS Pharmacy Management Solution

Increases visibility, accountability of pharmacy operations while lowering costs, improving safety and quality of care

CHALLENGE:

A mid-size hospital recognized that its inpatient pharmacy had unrealized potential to contribute to the organization's overall performance—financially, clinically and operationally.

The pharmacy had a number of opportunities for improvement in several areas, including regulatory compliance, purchasing, clinical operations and systems upgrades. Hospital leadership engaged CPS to identify ways to transform the pharmacy into a 21st century operation.

THE SOLUTION:

CPS installed a team of pharmacy professionals on-site to conduct a thorough assessment of the hospital's pharmacy operations. The team undertook a customized evaluation and identified a number of strategies for clinical, operations and system enhancements that would optimize the performance of the pharmacy to help drive the overall success of the hospital.

CPS recommended its Pharmacy Management solution, a full suite of proprietary systems and analytics that improves visibility into the pharmacy's operations, all powered by systems and data analytics that provide critical information. This robust suite of services resulted in a coordinated and organized pharmacy program and included the development of clearly defined, measurable goals and objectives achieved in partnership with hospital leadership and the pharmacy team.

IMPLEMENTATION:

CPS assumed responsibility for all aspects of implementing the pharmacy management program for the hospital, including:

- Establishing processes and procedures to better control accountability and distribution of medications, track and trend drug costs, usage and the impact of clinical initiatives
- Delivering customized assessments of regulatory survey risk and a comprehensive assessment model to clearly define projects to maintain regulatory preparedness
- Introducing purchasing analytic tools to improve inventory turns and oversight of drug purchases
- Implementing an ongoing system for tracking overall pharmacy performance through a customized dashboard tool

**\$11.4
MILLION**
in savings
since 2010.

We serve hospital health systems of all sizes and types, individual hospitals, behavioral health, and specialty health care facilities.

CPS Solutions
enabled the pharmacy
to play a more
active role in the
**ENTIRE PATIENT
CONTINUUM
OF CARE**

RESULTS:

CPS has delivered \$11.4 million in savings since 2010.

In addition to contributing to meeting the hospital's performance objectives, the improvements in the pharmacy operations revealed the value its clinical professionals could add to the overall continuum of care. The improved performance, efficiencies and effectiveness of the pharmacy operations earned the pharmacy team a place on the broader healthcare team and at the decision-making table at the hospital.

ABOUT COMPREHENSIVE PHARMACY SERVICES:

Employing over 1,900 pharmacy professionals, CPS is the nation's largest provider of pharmacy services to 450+ hospitals and healthcare facilities in facilities in 47 States, Puerto Rico and USVI. Since its founding in 1971, the company has firmly established itself as the leader in pharmacy management, helping its clients realize sustainable improved quality and reduced cost. CPS services are tailored to the needs of each client, and include pharmacy consulting, inpatient and outpatient pharmacy management, telepharmacy and transition of care services.
